## PRESS RELEASE

## Update on the issue of delay in the Online Passports

[Barcelona, Spain] - In a significant development, Consulate General of Pakistan, Barcelona is pleased to announce that today, the Spanish police have handed over all the passports, being held for investigations especially those which were applied online by the individuals or through <u>Locuturios</u> themselves, following a thorough investigatiosn by the Spanish National Police and Custom authorities.

Over the past one month, our Mission has been tirelessly working towards the resolution of this issue. As soon as our Consulate got the information that passports were being held by the National Police, we mobilized all our efforts to ensure the timely retrieval of these important travel documents. Our representatives have met with the Spanish police on multiple occasions to coordinate and expedite the process.

We would like to express our utmost gratitude to the Spanish National Police for their cooperation and diligence throughout the investigations. Their commitment to resolving this matter is commendable, and we sincerely appreciate their efforts in ensuring the return of almost all passports to the Consulate to be handed over to their rightful owners.

The return of these passports is a significant relief for all affected individuals, as it allows them to resume their travel plans and regain their freedom of movement. We understand the inconvenience and stress caused by the temporary delay of the passports, though it was not on part of this Mission yet it is regretted.

The Consulate General of Pakistan remains committed to ensuring the safety and well-being of all our citizens and will continue to work closely with relevant authorities to prevent similar incidents in the future. We value the trust and confidence placed in us by the public, and we will strive to uphold our commitment to delivering efficient and reliable services.

For any further assistance or inquiries, affected individuals are encouraged to contact Mr. Iftikhar Ali Mangi (MRP) WhatsApp- 647376766 and visit our website for further confirmation. Our dedicated team is ready to provide all possible support and guidance in the issue.

Consulate General of Pakistan, Barcelona June 14, 2023